



**Räummaschinen  
Räumwerkzeuge**

Forst Technologie GmbH & Co. KG - Postfach 10 09 04 - 42609 Solingen

## Quality Commitment

### Quality means customer-oriented thinking and acting

**FORST** Technologie GmbH & Co. KG is a technological problem solver, innovative developer, and manufacturer of products and provider of services. As a global leading manufacturer of high-quality broaching machines and broaching tools for the processing of qualitatively demanding workpieces, we are committed to meet the demands of our customers. In particular their requirements for **Reliability** and **Maintainability**. Through our Quality Policy, we meet the requirements and expectations by our customers in a fault-free and timely manner under economic aspects. We are consistently pursuing a zero-defect strategy.

### Quality requires the contribution by all

Within all work processes, every employee of our company is also considered an internal customer and supplier in the sense of the quality of the work-results to be achieved with all the demands and personal responsibilities derived from this. Everyone at Forst is called upon to work together to solve quality problems and contribute to the Continuous Improvement Process (CIP).

### Quality reduces costs

Defect costs are avoidable. Our defined goal is always a defect-free product in the interest of our customers with defect-prevention as our primary philosophy. Measures to eliminate the causes of defects and to ensure quality are at the core of our operation.

### Quality prevents damages

Our products and services and our manufacturing processes comply with current technical, social and legal requirements. Environmental concerns and the promotion of safety and health in the workplace are taken into account through quality-conscious behavior.

### Quality affects the future

To meet the growing needs of our customers in the future, we develop and offer new products, processes, and services. We seize the opportunities offered by the markets through a high level of creativity, flexibility, rapid initiatives, willingness to learn, and assumption of responsibility. In order to permanently increase the performance of our company, our thoughts and actions always take into account the entire process in order to achieve optimal overall solutions.

### Only the recognition of our products and services by our customers ascertains our success and is our constant objective.

Our Quality Management System as per DIN EN ISO 9001:2015 is supported by the above Quality Commitment.

## Forst Technologie GmbH & Co. KG

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